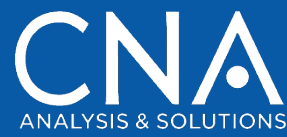


November 8-9, 2021



Tulsa Community Policing Evaluation

Community Feedback Meeting



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Today's Purpose

- First and foremost, to hear from **you** – the community
- Present some initial findings
- Have a dialogue on community policing issues

What is the Community Policing Evaluation?

- An effort to identify what community policing should look like in Tulsa and develop a roadmap for how to get there
- City of Tulsa hired CNA's Center for Justice Research and Innovation to conduct the evaluation
- Started in November 2020
- Using a community-driven research process

What have we accomplished?

- Brought on 4 Tulsa residents with deep community connections to be part of the project team
- Interviewed nearly 50 police and community stakeholders
- Conducted a community survey, receiving nearly 475 responses
- Held 3 focus groups with residents in hot spot areas
- Reviewed TPD policies, training materials and data related to community policing

Police Perspectives: What are Some Key Learnings?

- Police are creating more collaborative partnerships
 - Impact Unit engaging the unhoused
 - Mental Health Unit teaming up with clinicians
 - Community Engagement Unit working with La Cosecha, etc.
- The Black community has low levels of trust in the police; officers may not all understand racial history, leading to misperceptions of North Tulsa
- Barriers to community policing exist: lack of definition and training, ineffective communication, organizational culture

Community Stakeholders: What are Some Key Learnings?

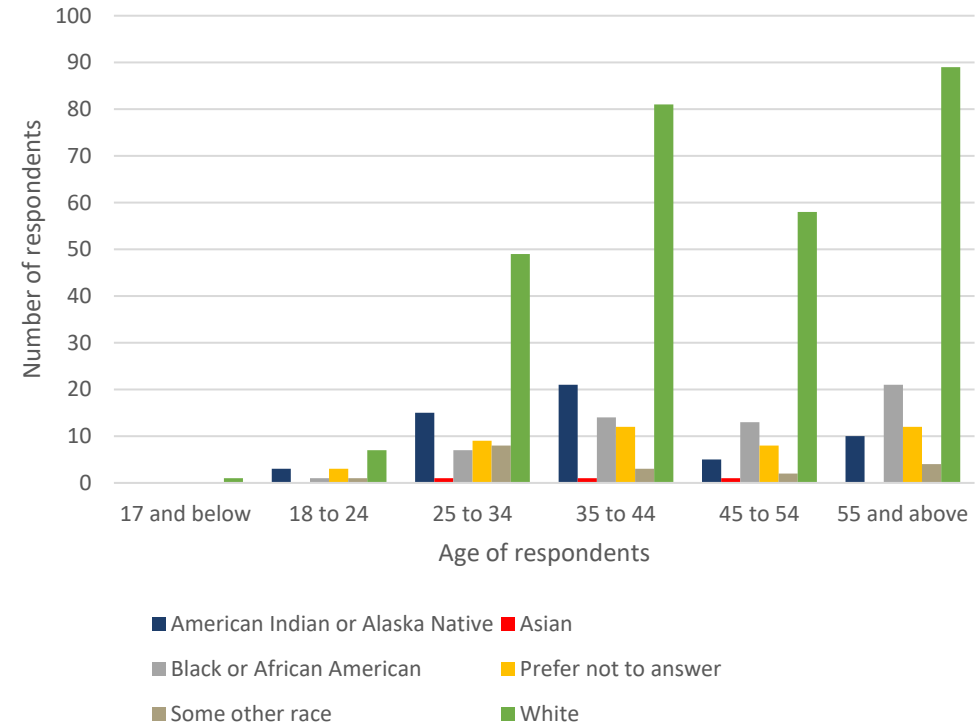
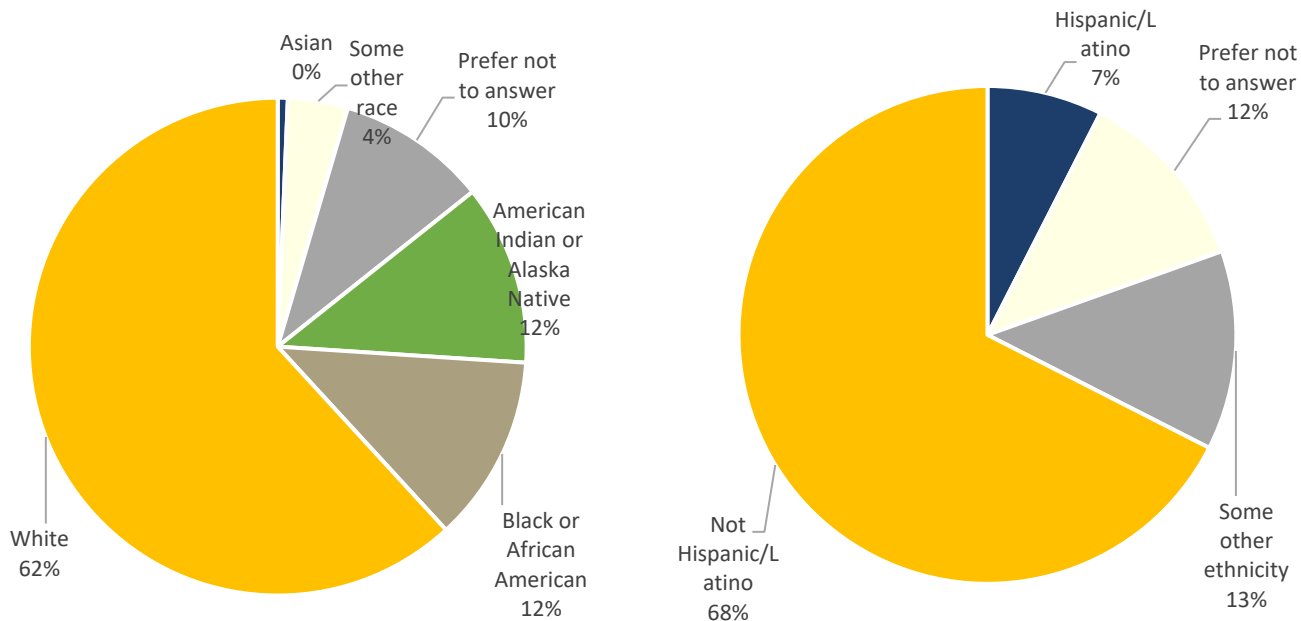
Community stakeholders would like to see:

- A focus on consistent, frequent and positive community engagement
- More relationship building, partnership and cross-training with clinicians and diversion programs
- More investment in mental health resources by the City
- More diverse recruitment by TPD
- Reduction in racial disparities in policing
- An increase in compassion, improved training, and increased accountability

Community Survey – Respondents

- 473 completed surveys
- 8 responses in Spanish
- Administered June through August 2021

The survey analyzes perceptions and outlooks of community members on the TPD



Community Survey: What are Some Key Learnings?

- TPD needs to improve interactions with the community and provide more information to the public.
- TPD should provide more opportunities for community involvement with police, expand their work with youth, and divert some 911 calls using alternative models.
- The community perceives police relations with non-white groups to be negative.

Community Survey: What are Some Key Learnings?

What does the TPD do well?

(235 qualitative responses)

	Positive or Approving	Negative or Disapproving	Total Responses
White	72%	13%	141
Black or African American	48%	33%	33
American Indian	57%	33%	30

Major Themes

	Total Mentions*
Community policing practices	84
Social media presence and public-facing communication	54
No positive response	34
Discussion of race and diversity	20
Authentic and consistent professional engagement	20
Interactions and programs with youth	17

*Please note that **total mentions** refers to answers that were positive, neutral, and negative.

Community Survey: What are Some Key Learnings?

Recommendations for improving how TPD engages with community members

(256 qualitative responses)

	Recommendation provided	No recommendation provided	Total Responses
White	86%	14%	151
Black or African American	93%	7%	41
American Indian	80%	20%	30

Major Themes

	Total Mentions*
Specific styles of community policing	63
Recognize diversity and bias issues	57
More training	48
Improve communication	32
Alternative models to policing	30
Community oversight	21
Distribution of public funds	21
Increase the time for response to calls	18
Improve use of force practices	16

*Please note that **total mentions** refers to answers that were positive, neutral, and negative.

Focus Groups: What are Some Key Learnings?

Strengths

- TPD created a new Community Engagement Unit – and there is still work to be done in this unit.
- Some officers excel at engaging with community members and interacting with youth.
- Some officers speak Spanish and are able to interact with Spanish speaking individuals.

Gaps

- There is a lack of police presence in certain areas of the City.
- Response times to 911 calls varies greatly depending on the area an individual lives in.
- Community engagement officers have been pulled from neighborhoods with no warning, explanation, or notice.
- TPD's community engagement lacks a sense of authenticity and respect.

We Want to Hear From YOU!

- Break into small groups for dialogue/discussion
- Each group will have a facilitator
- Select a participant to record the main points on flip chart paper or to share via Zoom Chat
- Prepare to give a short presentation of main points by group spokesperson



**40
MINUTES**

Wrap Up and Next Steps

- Thank you for your time and insights today!
- If you have any additional feedback, you can email our team at **JusticeCenter@cna.org** before *Monday, November 22, 2021*, to be considered for the final report and recommendations.